

CONTACT US:

Call us at: 03 9111 0453
backdoctormassagechairs.com.au
info@backdoctormassagechairs.com.au

PINNACLE PRODUCT MANUAL

Thank you for purchasing your Pinnacle massage chair.

You have purchased a chair from Australia's leading massage chair specialist!

This chair was designed to provide excellent relief from back pain, muscle fatigue and all manners of stress.

Before operating your amazing new chair, please read this instruction manual carefully so you can get the most out of your massage experience.

Please pay attention to the important safety warnings and keep this manual for future use.

CONTENTS

Safety and maintenance	02
Name and function of components	04
Functions	05
Method of usage	06
Product specifications	17

1. IMPORTANT SAFETY WARNING

- Do not allow children to touch the moveable parts of this product.
- Please only use the grounding power supply included with this product.
- Please unplug the product when not in use, or before cleaning, to avoid injury or causing damage to the product.
- Please operate this product according to this instruction manual.
- Do not use accessories not recommended by the manufacturer.
- This product is not suitable for outdoor use.
- Any other usage that is not listed in this instruction manual is forbidden.
- The recommended usage time of this product is 20 minutes.
- Please do not use the product if the seat cover or leather is broken or damaged.
- Please do not use it if any ventilation holes are covered or blocked.
- Please do not drop anything into this product.
- Always start with the massage function on a lower strength setting before increasing it, in order to avoid injury.

2. Environment for usage

- Keep this product out of high temperature environments. Keep away from fire and long term exposure to the sun.
- Please do not use it in a dusty or caustic environment.
- Please do not use it where there is limited space or poor ventilation.

3. People who are not suitable to use this product

- People who are suffering from osteoporosis are not recommended to use this product.
- People who are suffering from heart disease or carrying electronic medical equipment such as a pacemaker are not recommended to use this product.
- Pregnant women or menstruating women are not recommended to use this product.
- People who have injuries or skin disease are not recommended to use this product.
- Children under the age of 14 or people with mental health issues or disabilities are not recommended to use this machine without supervision.
- People diagnosed with medical conditions are not recommended to use this product.
- People who have come in contact with water or those who are wet are forbidden to use this product.

4. Safety

- Check that the voltage is suitable to the specification of this product.
- Do not pull the plug with wet hands.

- Do not get this product wet or let it come into contact with water. This will avoid electric shock and damage to the product.
- Do not use wet cloth or any wet material to clean the electric parts of this product such as the switch and plug.
- Stay away from this product during power interruptions to avoid any injury if the power is suddenly restored.
- If this product stops working correctly, please stop using it immediately. Contact the retailer.
- If you feel unwell, stop using the product and consult a doctor immediately.
- This product is not intended for use by individuals, including children with reduced physical, sensory and mental capabilities. This product is also not intended for individuals who lack the knowledge or experience to use it, unless there is proper supervision or they have been thoroughly instructed on how to use it.
- Children should be supervised around and while using the product.
- If the supply cord is damaged, it should be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.

5. Maintenance

- Product maintenance should only be done by approved service agents. Refrain from disassembling the product yourself.
- Always unplug the power cord after product use.
- Do not use this product if the socket is loose.
- If this product is not often used, fold the wires properly and store in a cool, dry and dustless place.
- Keep this product out of high temperature environments. Keep away from fire and long term exposure to the sun.
- If the detachable cord/supply cord is damaged, only use replacements from the manufacturer, its service agent or similarly qualified individuals to avoid hazards.
- Use dry cloth to clean this product. Do not use flammable liquids such as thinner, benzene, or alcohol to clean this product.
- The mechanical components of this product are specially designed and made, it is not necessary to have it regularly serviced.
- To move this product on an uneven surface, it should be lifted. Do not pull or roll it.
- Please use this product intermittently; do not use it continuously for long periods of time.

6. Solutions to ordinary malfunctions

- It is normal to hear the sound of the motor when the massage chair is in use.
- If the controller does not work normally, please check if the plug and socket are connected properly and make sure that the switch is turned on.
- If the set massage time is over, this product will automatically shut down. If this product is continuously used for a long period of time, the temperature protector will automatically shut down the power. When this happens, this product should be used only after 30 minutes of rest.

Name and Function of Components

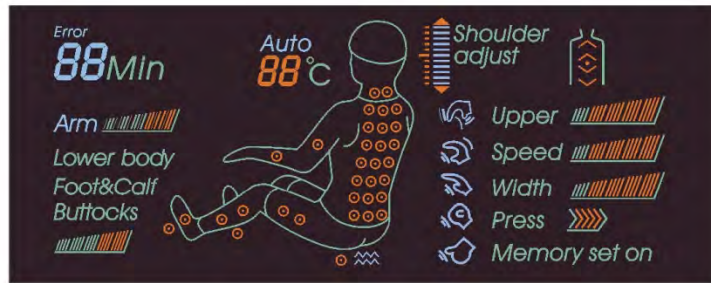


1. Head cushion
2. Upper arm airbags assembly
3. Manual controller
4. Arm airbags assembly
5. Seat cushion
6. Legs support
7. Footrest support
8. Back cushion
9. Armrest
10. LED blue light



Functions

- The intelligent massage mechanism is four-wheel driven with a muted design that can move up and down.
- Designed with five kinds of massage modes: kneading, tapping, synchronised kneading and tapping, shiatsu, and knocking.
- Automatic testing and locating of shoulder position.
- Stores two massage states in memory.
- Four characteristic automatic massage functions: auto, full body air pressure, swing hip, and waist stretch.
- Upper body characteristic automatic massage functions: whole back, neck and shoulder, and back and waist.
- Three upper body manual massage mode functions: overall, partial, and fixed. Each massage mode has five speed levels of adjustment. In fixed mode, the massage hands can move up and down; under tapping, shiatsu and knocking, the width of the massage hands has 3 levels to choose from - wide, medium and narrow.
- Three air pressure massage mode functions: arms, buttocks, and footrest, with three air pressure intensity adjustments. If air pressure in buttocks and legs is working, this means the lower body air pressure massage mode is on.
- Rollers in foot massager, adjustable to 3 speed levels.
- Extendable calf rest suitable for different body heights.
- Overturn function on upper arms suitable for different body heights.
- The calf rest and backrest can be raised up and down.
- Massage mechanism recovery when turning off the chair.
- LCD display panel.
- LED blue light effect on armrest.



1. Switch on the machine



2. Manual controller usage

1) Switch massage function on / off

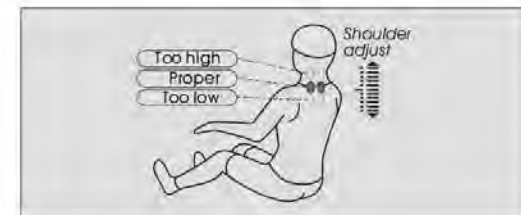
	<ul style="list-style-type: none"> Switch on massage function Switch off massage function. When turned off, the VFD displays an off state, all massage functions stop, a “di-di-di” notification tone sounds and the massage hands, calf rest and back rest all automatically reset to original positions.
--	--

2) Start massage

- Press the red button to start massage, the massage chair will automatically recline.
- The chair will scan for your upper body pressure points and shoulder position. After the scan, the “di-di-di” notification tone will sound. You can adjust the shoulder position by pressing the up or down button according to the user's height. If nothing happens in 5-10 seconds, the chair will switch into the massage function automatically.
- Shoulder position adjustment.

	Adjust the position of the massage balls upwards up to a suitable shoulder position.
	Adjust the position of the massage balls downwards up to a suitable shoulder position.

Suitable shoulder position:







3) Choose the massage function to start massage

- Memory function massage
- During the massage process, you can switch the memory massage function from A to B at any time. Simply press the A or B button to change to the stored memory mode.






Method of Usage

4) Auto massage




Button	Description	Display
 AUTO	Soothing Massage: Soothes muscles	Auto A1
 AUTO	Relaxing Massage: Promotes blood circulation	Auto A2
 AUTO	Relieving Massage: Massage focuses on shiatsu points to relieve aches	Auto A3
 AUTO	Recovery Massage: Invigorates muscles and reduce muscle fatigue	Auto A4

Note: Press the button repeatedly to choose different auto massage modes. Cycle through the 4 modes with each press.





- Specific massage

Button	Description	Display
 WHOLE BODY AIRBAGS	Full Body Air Pressure (shoulder, arms, waist, buttocks and legs): Air pressure massage focuses on all areas simultaneously.	Auto A5
 HIP SWINGP	Hip Swing: Massage focuses on hips, airbags in seat cushion work together to swing the hips left and right.	Auto A6
 WAIST STRETCH	Waist Stretch: The backrest reclines and the airbags in the legs squeeze tightly. The calf rest is pulled downward in order to stretch the waist out.	Auto A7

- Upper body automatic massage















Button	Description	Display
 FULL BACK	Full Back Massage: Massage focuses on the upper body automatically	Auto F1
 NECK AND SHOULDER	Neck & Shoulder Massage: massage focuses on neck and shoulders	Auto F2
 BACK AND WAIST	Back & Waist Massage: Massage focuses on back and waist	Auto F3









5) Sole roller

Button	Description	Display
 SOLE ROLLER	Sole Roller: Press to switch sole roller on or off	
 SPEED	Speed: Change sole roller speed, choose from 3 levels	

Method of Usage






6) Manually operated massage

Button	Description	Display
 KNEAD	Kneading: Circular motion massage. Speed is adjustable	
 FLAP	Flapping: Brisk tapping massage. Adjust the width or speed	
 KNEAD & FLAP	Kneading & Flapping combined. Speed is adjustable	
 SHIATSU	Shiatsu: Finger pressure massage. Adjust the width or speed	
 KNOCK	Knocking: Firm rhythm massage. Adjust the width or speed	
 SPEED	Speed: 5 levels of adjustable speed	Speed 
 WIDTH	Width: 3 levels of adjustment	Width 

Button	Description	Display
 BACK STRETCH	Permanent place (fixed point) massage	
 BACK STRETCH	Small scale (partial) massage back and forth	
 BACK STRETCH	Upper body (full back) massage back and forth	
 DOWNWARD BUTTON	Downward Button: In fixed point and partial massage states, you can choose the massage point by pressing this button to move down for precise positioning.	
 UPWARD BUTTON	Upward Button: In fixed point and partial massage states, you can choose the massage point by pressing this button to move up for precise positioning.	









Method of Usage

7) Air pressure massage

Button	Description
 ARM	Arms air pressure massage function with switch and intensity settings, 3 intensity level adjustments (in one button)
 BUTTOCKS	Buttocks air pressure massage function switch
 FOOT	Footrest air pressure massage function switch
 INTENSITY	Buttocks and legs air pressure intensity, 3 intensity level adjustments
 CALF STRETCH	When the calf rest air pressure is working, pressing this button can switch this function on / off

Note: If the buttocks and legs air pressure are at work, the lower body air pressure massage mode is on.

8) Calf rest and back rest angle adjustment

Name	Button	Description
FOOT REST		Calf rest goes up button: Press this button, calf rest goes up; stops when the button is released.
		Calf rest goes down button: Press this button, calf rest goes down; stops when the button is released.
BACK REST		Back rest goes up button: Press this button, backrest goes up slowly; stops when the button is released.
		Back rest goes down button: Press this button, backrest goes down slowly, stops when the button is released.
POSITION ADJUST		Linkage up button: Press this button, backrest goes up slowly, and calf rest goes down; stops when the button is released.
		Linkage down button: Press this button, backrest goes down slowly, and calf rest goes up; stops when the button is released.
LIE DOWN MODEL		Lie down mode: Has 4 settings; the setting will change with each button press (Screen displays 01 - 04).
		

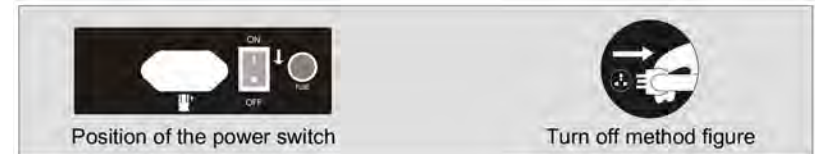
Method of Usage

3. Turn off power, stop massage

- During the massage process, pressing the red button will stop all massage functions and the back rest and calf rest will restore automatically. If massage process is up to the set time, all massage functions will stop, but the back rest and calf rest will not be restored automatically.
- At the end of the set time or when users turn off the massage chair, the manual controller display will indicate “memory set on”. This reminds the users to either store the current massage mode or choose memory A or B as needed to store it. Pressing the red button will turn off the whole machine and restore the massage hands. Alternatively, waiting for 10 seconds will cause the machine to turn off automatically and restore the massage hands.



- Turn off the power



4. Seat cushion installation instructions

- Find the air tube fitting located on the left bottom of the seat frame and connect it well according to the colour. Note: The three intake tubes in the seat must get through from the 20*10 steel tube in the middle of the seat frame.
- Make sure to align the two metal buttons under the seat with the 20*10 steel tube in the mid of the seat frame. Push the seat cushion backward to make sure the metal buttons and the 20*10 steel tubes are buckled well. Do this until the round hole at the right rear end of the seat aligns with the threaded hole on the steel tube on the right side of the seat frame. Note: before you push the seat cushion backward, you should straighten the intake tube in the seat to avoid it getting stuck by the 20*10 steel tube. (Figure 2)

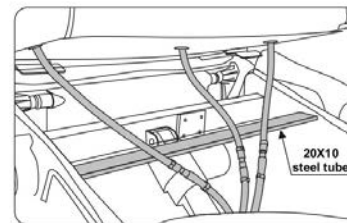


Figure 1

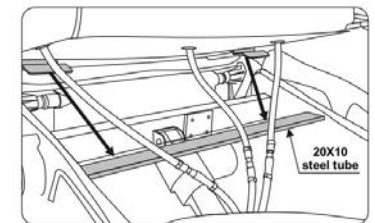


Figure 2

- Install the joint ring and crossed screw on the round hole, which is at the right rear end of the seat, and make sure to tighten it. (Figure 3)
- Aligning the zip on the bottom of the back cushion and back-end of the seat cushion, zip them up and pull down the bottom of the back cushion until it is smooth. (Figure 4)

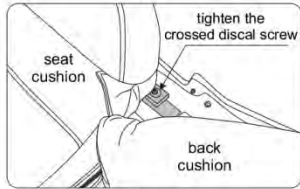


Figure 3

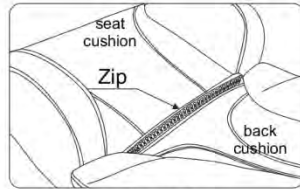


Figure 4

- Adjust the upper arms, then finish the installation of the seat cushion and upper arms. (Figure 5)

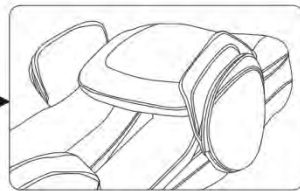
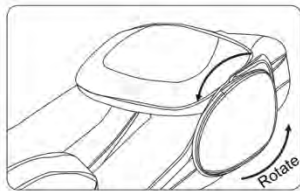


Figure 5

5. Armrest installation instructions

- Find the air tube fitting and the corresponding plug connector from the bottom of the seat frame and armrest then push it through the square hole on the fixed iron plate. (Figure 1)
- After the plug connector gets through the square hole on the fixed iron plate, align it to the corresponding connection plug. (Figure 2)

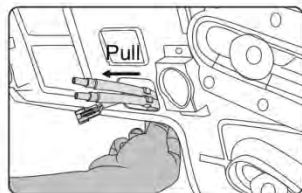


Figure 1

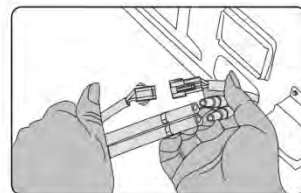


Figure 2

- Take the butt joint out from the bottom of the seat frame and plug it into the connector on the armrest, and plug the air tube fitting. Make sure to it in plug well too. (Figure 3)
- After connecting the plug, put it in the bottom of the seat frame through the square hole on the fixed iron plate. Avoid folding the air tube.

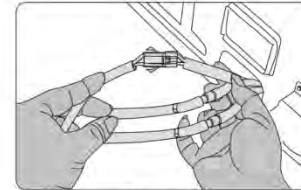


Figure 3

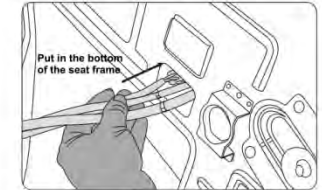


Figure 4

- Make the male pin on the armrest correspond to the female pin on the fixed plate, and the outline of the iron plate correspond to the concave outline of the armrest. (Figure 5)
- Hold the armrest and align the two male pins on the armrest to the female pin on the iron plate (observe whether the connecting line is in the bottom of the seat frame to avoid it getting stuck). The whole armrest should be hitched on the fixed iron plate.

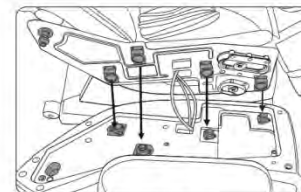


Figure 5

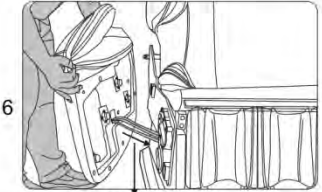


Figure 6

- After the armrest is hitched on the fixed iron plate, press the armrest downward. Make the male pin on the armrest hangs over the female pin on the fixed iron plate, then pull the armrest slightly to check that they are all fastened securely.

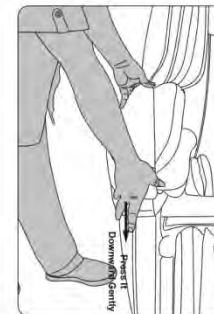


Figure 7

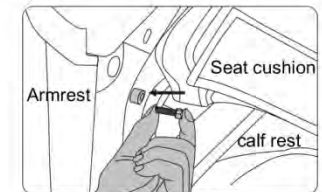
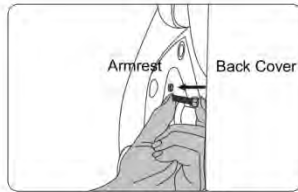


Figure 8

- Find the mounting hole in front of the fixed iron plate, and screw the inner hexagon screw and flat washer to the inner hexagon mount. (Figure 8)

Method of Usage

- Find the upper mounting hole on the end of the fixed iron plate, and fasten the inner hexagon screw tightly to finish the whole armrest installation. Use the same method for the two armrest installations. (Figure 9)
- All finished. (Figure 10)



Hexagon screw fixed
figure of armrest back part

Figure 9

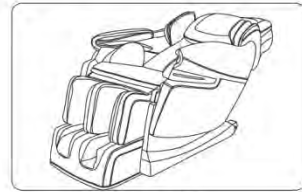
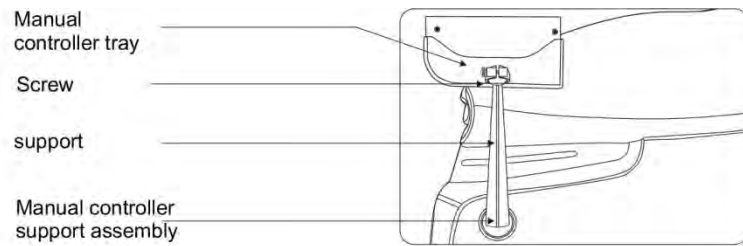


Figure 10

6. Manual controller support installation



- Prepare the manual controller support assembly. (Figure 1)
- Insert the manual controller support assembly into the cylindrical fixed tube. Note that the two groups of mounting holes should correspond with one another. (Figure 2)

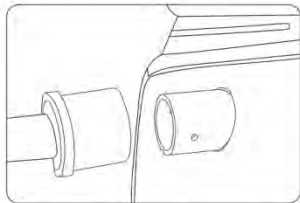


Figure 1

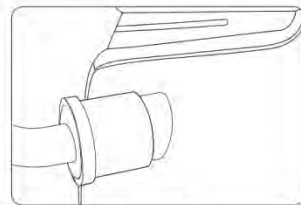


Figure 2

Method of Usage

- Prepare the two screws which will be fixed on either side. (Figure 3)
- Fasten the two screws to the two sides to finish the installation. (Figure 4)

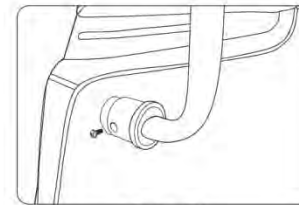


Figure 3

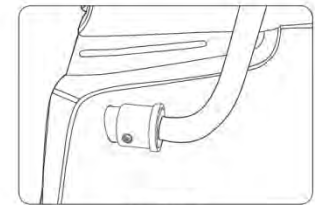


Figure 4

7. Controller installation and usage

Insert the manual controller in the support. (Figure 1)

The support should be able to turn left and right freely. (Figure 2)

The manual controller should be able to swing freely in a horizontal direction. (Figure 3)

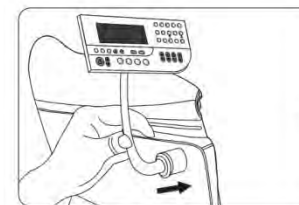
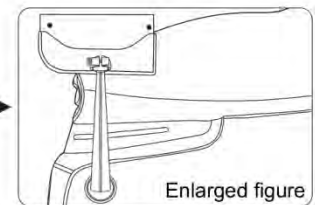


Figure 1



Enlarged figure

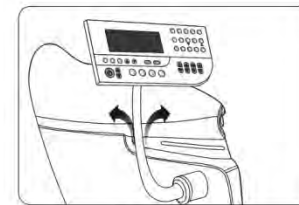


Figure 2

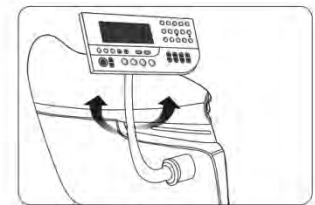
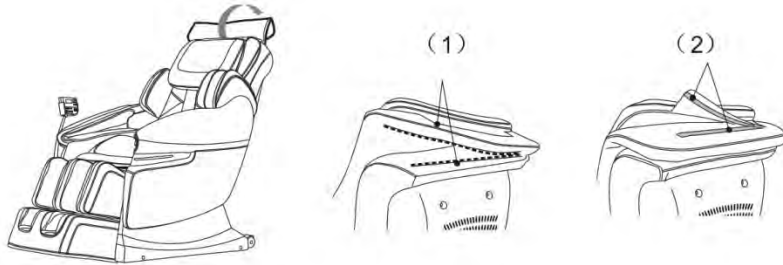


Figure 3

Method of Usage

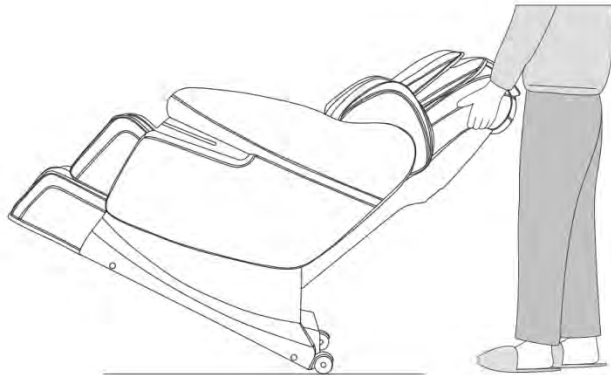
8. How to use and disassemble the head and back cushions

You can weaken the kneading strength of the neck and shoulder by the head cushion. You can use it according to your preference (highly advised). The back cushion connects with the back by zipper (1), and the head cushion connects with the back cushion by fastener (2).



9. Method of movement

Make sure that all wires are off the ground; tilt the backrest backward to a certain degree (with the gravity centre resting on the castors). Push the chair forward or backward with your hands and then return the chair to its normal position in a slow and gentle manner.



Method of Usage

10. Floor protection

Putting the massage chair on a wooden floor for an extended period may damage the floor, so please place carpet or any other floor protection beneath the chair to avoid damage.

Caution: Do not move the chairs with its castors on bumpy ground or in a narrow space. Two people are required to lift the chair.



Product Specification

Model: Pinnacle
Description: Full Body Air Massage Chair

Rated Voltage: 220-240V~ 50Hz /60Hz

Rated Power Input: 180W
Rated Working Time: 15 minutes
Safety Design: Class I

Material introduction: PVC, PA, steel parts and electric and electron parts